



Website Terms and Conditions for Hibbert Property Maintenance

Terms and Conditions

These Terms and Conditions govern your use of the Hibbert Property Maintenance website and the services we provide. By accessing our website or engaging our services, you agree to these Terms.

1. About Us

Hibbert Property Maintenance ("we", "us", "our") provides property maintenance and related services to residential and commercial customers in the United Kingdom.

2. Use of Our Website

You agree to use our website lawfully and not to:

- Engage in any activity that disrupts or damages the website
- Attempt to gain unauthorised access to any part of the site or its systems
- Use the website for fraudulent or harmful purposes

We may update or change the website at any time.

3. Services

We provide property maintenance services as described on our website or in written quotations. All services are subject to availability and confirmation.

4. Quotes and Pricing

- All quotes are valid for 14 days unless stated otherwise.
- Prices may vary if the scope of work changes or additional work is required.
- Any changes will be communicated and agreed before work continues.



5. Payments

- Payment is due on completion of work unless otherwise agreed.
- We accept bank transfer, card payments, and other methods listed on our invoices.
- Late payments may incur fees as outlined in your invoice or quote.

6. Deposits

For materials costing over £150, a deposit may be required before work begins. Deposits are non-refundable once materials have been purchased.

7. Cancellations

By the Customer

- You may cancel a booking by contacting us as soon as possible.
- If materials have been purchased or work has begun, cancellation charges may apply.

By Us

We may cancel or reschedule work due to unforeseen circumstances, safety concerns, or non-payment.

8. Customer Responsibilities

You agree to:

- Provide safe access to the property
- Ensure utilities (water, electricity) are available where required
- Inform us of any hazards or relevant property conditions

9. Liability

We are not liable for:

- Pre-existing issues or defects
- Damage caused by factors outside our control
- Losses arising from delays due to weather, supply issues, or safety concerns

Our total liability is limited to the value of the service provided, except where prohibited by law.



10. Website Content

All content on this website is for general information only. We make reasonable efforts to ensure accuracy but do not guarantee completeness or suitability.

11. Intellectual Property

All text, images, branding, and content on this website belong to Hibbert Property Maintenance and may not be copied or reproduced without permission.

12. Privacy and Cookies

Your use of the website is also governed by our:

- [Privacy Policy](#)
- [Cookie Policy](#)

These documents explain how we collect and use your data.

13. Complaints

If you have a complaint, please contact us. We aim to resolve issues quickly and professionally.

14. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes will be handled by the courts of England and Wales.

15. Contact Us

For questions about these Terms, please contact us using the details on our website.